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Ticket: # 513665 - Verizon FIOS Channel Listing, offensive Video on Demand Titles and Descriptions

**Date:** 9/6/2015 7:58:50 PM

**Received via:** TV

**City/State/Zip:** Highland Village, Texas 75077

**Status:** Solved

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## **Description**

When viewing only our subscribed channels via the on screen listing, offensive Video On Demand titles/channels are displayed as well, that we are not subscribed to and do not wish to see. See attached. Verizon has communicated that we can use the parental controls to restrict these listings. However since the TV-MA classification includes movies on Premium channels we subscribe to, we are unable to see the listings we want to see and block the listings Verizon includes in our subscribed channels that are offensive VOD. Verizon pushing this offensive Video on Demand content titles in our subscribed listings is a violation of the Obscene, Indecent, and Profane policy.

I understand that "because cable and satellite services are subscription-based, viewers of these services have greater control over the programming content that comes into their homes, whereas broadcast content traditionally has been available to any member of the public with a radio or television. As noted above, however, obscene material is not protected by the First Amendment to the Constitution and is prohibited with respect to cable and satellite services, as well as radio and television broadcasters."

However we are unable to limit the offensive material without making it a major hindrance to view the titles of movies/shows on Channels we subscribe to. For example, Last Week Tonight with John Oliver is classified as TV-MA, the title is not offensive, the content may be, we subscribe to HBO and often watch this program. "Hot Spooage Spill Out" and "12 inch Black Breaks em in" are listed within the Arouse channel listing which we do not subscribe to, also listed as TV-MA.

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**Ticket: # 348185 - John Oliver Request**

**Date:** 6/18/2015 10:24:59 AM

**Received via:** Internet

**City/State/Zip:** Enschede, Alaska 20850

**Status:** Closed

**Company Complaining About:** Comcast

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### **Description**

John Oliver Requested his viewers to file a complaint here.

Net Neutrality +1

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**Ticket:** # 154519 - net neutrality  
**Date:** 2/27/2015 6:26:36 PM  
**Received via:** Internet  
**City/State/Zip:** Atlanta, Georgia 30308  
**Status:** Closed  
**Company Complaining About:** AIIIIII

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### **Description**

you better get your shit together. How can you let companies have a monopoly what are you guys trying to create the new Rockefellers. Watch this or you will soon see them get with antitrust laws.

<http://www.vox.com/2014/6/2/5773686/john-oliver-delivers-the-clearest-most-hilarious-explanation-of-net>

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Ticket: # 7691 - Comcast internet was interrupted while watching Net Neutrality piece

**Date:** 11/12/2014 11:32:17 AM

**Received via:** Internet

**City/State/Zip:** Rockville, Maryland 20852

**Status:** Closed

**Company Complaining About:** Comcast

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### **Description**

My Comcast internet was shut down briefly when I was watching John Oliver's HBO segment on Net Neutrality on [www.xfinity.com](http://www.xfinity.com). It's hard to believe that it was a random coincidence. I had to turn my internet off and then back on to watch the rest of the program.

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**Ticket:** # 27031 - Data in home Internet

**Date:** 12/3/2014 3:44:31 AM

**Received via:** Internet

**City/State/Zip:** York, Pennsylvania 17404

**Status:** Closed

**Company Complaining About:** Comcast

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## **Description**

While not implemented in my area, the threat is real. Data caps hurt the United States. While other nations seek innovation, Comcast, arguably the biggest Internet provider in our nation seeks greed. What is the point of data caps? They serve no purpose, Comcast is not running out of Broadband room, they just merely want to make more profit off a commodity that has become in a modern society a necessity.

The US already has slower Internet in comparison to Europe and this doesn't help. It doesn't incentivize Comcast to invest in a better infrastructure, it incentivizes Comcast to keep people from using their service so they can claim a faster speed. It is like restricting the number of miles people can drive and claiming to have solved highway congestion. You didn't solve the problem, you merely restricted movement.

There is no reasonable competition for Comcast and data caps are overpriced. You get charged an overage for no basic fee. I am sure people throw the statics at you and you already know them. So I will not bore you.

But please FCC get something right.

I didn't edit this so I apologize to the intern that is probably reading this.

John Oliver, where are you now?