

833

Form Type	2000E - Media (General) Complaint		
Complaint Number	12-C00379357-1	Complaint Source	Web
Date Received	03/08/2012	Attachments	No
Category	Interference	Subcategory	Other
Complainant Information			
Company			
Address			
City/State/Zip	Boynton Beach	FL	33435
Complaint Information			
Company			
Call Sign	WFLX-TV		
City/State/Zip	West Palm Beach	FL	
Comments	EACH and EVERY week, on Thursday nights, between 8:00 and 9:00 pm and ONLY during "The Vampire Diaries" the CW Channel here in West Palm Beach freezes. This happens EVERY week, ONLY during this show, not on any other CW or any other channel. The show is unwatchable and I am FORCED to watch it online 3 days later on the CW website!!!		

Form Type	2000C - Disability Access Complaint		
Complaint Number	13-C00489187-1	Complaint Source	Web
Date Received	04/15/2013	Attachments	Yes
Category	Disability	Subcategory	Closed Captioning

Complainant Information

Company			
Address			
City/State/Zip	Ellicott City	MD	21042

Complaint Information

Company	CBS		
Call Sign			
City/State/Zip			
Comments	<p>I am watching the Good Wife video on the internet (it was shown on TV and the captioning was perfect. I missed the last 30 minutes since my TIVO didn't record the rest of the show. I had to watch the last 30 minutes on the internet (www.cbs.com) The Good Wife, Rape: A Modern Perspective S4 Ep20 (43:55). The captions were off a bit. I had a hard time figuring out who are talking since the captions were were like 2 second ahead. Here's the link http://www.cbs.com/shows/the_good_wife/video/33C94285-73AB-AA42-4086-FFF0680303E7/the-good-wife-rape-a-modern-perspective/</p> <p>Please have CBS fix the captions to be synchronized.</p> <p>NOTE: I have seen this captioning problem also on CW's The Vampire Diaries on the internet.</p>		

Form Type	2000C - Disability Access Complaint		
Complaint Number	13-C00538794-1	Complaint Source	Web
Date Received	11/05/2013	Attachments	Yes
Category	Disability	Subcategory	Closed Captioning

Complainant Information

Company			
Address			
City/State/Zip	Amarillo	TX	79119

Complaint Information

Company	Netflix		
Call Sign			
City/State/Zip			
Comments	<p>As I was watching season 4 of the Vampire Diaries each episode I've watched so far loses its subtitles towards the last ten minutes of the show so I miss what is happening so I have to look up the episode summary on wikipedia. This is the first season that this has happened on netflix.</p> <p>Season Four of The Vampire Diaries does not have full subtitles throughout the episodes. They lose the subtitles around the last ten minutes of the episodes.</p>		

Form Type	2000G		
Complaint Number	14-C00577334-1	Complaint Source	Web
Date Received	04/21/2014	Attachments	No
Category	Programming	Subcategory	Loud Commercials

Complainant Information

Company			
Address			
City/State/Zip	Osceola	IN	46561

Complaint Information

Company			
Call Sign			
City/State/Zip			
Comments	<p>Go to cwvtv.com choose one of their programs to watch for study. These are programs that are already shown on tv that they own the rights to. I watch Arrow, The Vampire Diaries, and The 100. Some times I am unable to watch tv when the program is on so I go online to the station that played the program on air. The commercials are unordianarily long as well as loud. Commercial breaks are more frequent and a longer span than on regular tv. Im sure theres something to my complaint. Thank you for your time. All I ask for is a correction to have them normalize the sound of the commercials and make the commercial lengths the same as they are on regular programs which are aired on tv. Its only fair after all. I hope the F.C.C extends to online areas of television. If not disregard =(</p>		

Case Information

Control ID : CIMS00003782505	IC Number : 14-WB15139177	Submission Method : Web
Level One : Broadcast	Level Two : Programming Issues	Level Three : Violence
Owner Rep Number : TSR29	Creator : cgb.475	Problem Submitted Time : 2/6/2014 9:07:29PM

Contact Information

Consumer Personal Information Omitted

City / State / Zip : LANCASTER MA 01523

Indecency

Date of Program : 2/6/2014	Call Sign/Channel/Frequency : WLVI
Time of Program : 08:00 PM	City/State of Program : Lancaster, MA
Network : CW	Program Type : TV
Name of Program/DJ/Personality/Song/Film : The Vampire Diaries	

Case Referred

Case Referral Agency :	FCC/Enforcement Bureau
Referral Division/Dept. :	IHD - Investigation & Hearings
Referral Date :	2/18/2014
EB/IHD Exported Case :	3/6/2014

Problem Description

Excessive gore and violence for a primetime show aired well before 10pm. Families do not need to see people heads being ripped off so graphically.

Case Information		
Control ID : CIMS00003529044	IC Number : 12-WB15096994	Submission Method : Web
Level One : Broadcast	Level Two : Programming Issues	Level Three : Profane
Owner Rep Number : TSR42	Creator : cgb.475	Problem Submitted Time : 12/7/2012 5:21:59AM
Contact Information		
Consumer Personal Information Omitted		
City / State / Zip : NORWALK IA 50211		
Indecency		
Date of Program : 12/06/2012	Call Sign/Channel/Frequency : KPWB ch 23	
Time of Program : 7:00PM	City/State of Program : Des Moines Iowa	
Network : CW	Program Type : Unknown	
Name of Program/DJ/Personality/Song/Film : Vampire Diary's		
Case Referred		
Case Referral Agency : FCC/Enforcement Bureau		
Referral Division/Dept. : IHD - Investigation & Hearings		
Referral Date : 12/10/2012		
EB/IHD Exported Case : 1/8/2013		
Problem Description		

With in the first ten minutes of this program two characrters were talking about F-*king up someone, the network tried to do a cut in airing but the word was clearly heard and when they cut back in, to bring the show back on air the word was heard again,, I belive the producers of this show need to be fined and tell them to stop producing shows with these kind of words especially in primetime viewing.

Case Information

Control ID : CIMS00003502809	IC Number : 12-WB15070303	Submission Method : Web
Level One : Broadcast	Level Two : Programming Issues	Level Three : Content Criticism
Owner Rep Number : PCC66	Creator : cgb.475	Problem Submitted Time : 10/25/2012 8:44:16PM

Contact Information

Consumer Personal Information Omitted

City / State / Zip : WEST PALM BEACH FL 33407

Indecency

Date of Program : 10/25/2012	Call Sign/Channel/Frequency : WTVX
Time of Program : 08:24 PM	City/State of Program : West Palm Beach
Network : CW	Program Type : TV
Name of Program/DJ/Personality/Song/Film : Vampire Diaries/Randall Terry	

Case Referred

Case Referral Agency :	FCC/Enforcement Bureau
Referral Division/Dept. :	IHD - Investigation & Hearings
Referral Date :	10/26/2012
EB/IHD Exported Case :	11/5/2012

Problem Description

While watching the Vampire Diaries a commercial appeared with dismembered body parts, so called aborted fetuses. Disgusting. This was very inappropriate. This is still a family hour. This should have been shown after 10 or 11 where little kids or teenagers would not be viewing this. Thank gosh my niece was out of the room at the time. I don't know how I would have explained that to her. She is only 12. I want this stopped. Viewers do not need to be subjected to this sort of thing.